

Experiment Script:

Hi, my name is _____, I'm a <year level, major>. I will be conducting the study today. Today's study is part of our course project in an HCI class.

The purpose of this study is to evaluate prototypes for a Facility Finder app. In this study, you will see 3 different prototypes of a washroom locating app. You will then be asked to perform a series of tasks, then complete a short self-report survey. You will be asked to do this 3 times, before completing a final closing survey, reflecting on the entire study.

Your participation in this research is voluntary. You have the right to withdraw at any point during the study, for any reason, and without any prejudice. Should you need to take breaks at any point, you are encouraged to take them as needed.

This study is entirely self-paced, and I will be here primarily as an observer. If you have any questions or run into any issues, feel free to ask me.

We will be recording the contents of your screen share, as well as any audio information during this study. While it would be helpful to have your camera on during the study, you can choose to keep it off.

Do you have any questions?

Wait until they are ready to continue. Start recording.

I will now send you a link to the study instruction via chat. When you're ready, please share your screen and open the link in your browser.

Send link via chat.

https://ubc.ca1.qualtrics.com/jfe/form/SV_1EOKhOf5AgJRiia

Before you begin, some things to note are that the 3 prototypes you will see are not fully developed apps, as such, there will be some functionality that does not work.

Your participant ID is __<participant ID>__. You may begin when you're ready. Once again, if you have any issues/questions, please do not hesitate to ask.

Pause to let participant complete survey. Take notes of their behaviour as they work through the task.

That's all we have for you today! Thank you for your participation.

The purpose of our study was to evaluate which method of gamification was most effective in motivating users to add/update washroom information. Did you have any questions or comments? If not, we wish you a good day! Once again, thank you for your participation.